MCL-Voice Manager Optimizes Worker Voice Recognition Performance

Waterloo, Belgium – November 7, 2006 – MCL Technologies today announced the release of MCL-Voice Manager to monitor, analyze and optimize mobile worker voice recognition performance in MCL-Voice deployments.

Using voice recognition and voice synthesis, MCL-Voice brings voice input and output control to mobile worker applications. Treated as a data capture technology, like barcode scanning or keyboard input, voice recognition enhances mobile worker productivity and data collection accuracy.

"Unlike other data capture technologies, voice recognition systems are not a "black and white" science," said Jean-François Jacques, Managing Director, MCL Technologies. "The worker's use of the system can influence the system's voice performance. Causes of inconsistent voice performance can be very difficult to diagnose and correct without the help of an analytical tool like MCL-Voice Manager."

MCL-Voice Manager addresses the difficulties inherent in optimizing a voice system. Using statistical computations and trend analysis, it gives recommendations to improve individual user voice performance. It also gives system administrators visibility into each user's voice performance to analyze, diagnose, and resolve any voice performance issues.

"Voice recognition has evolved from nascent technology to proven technology and is now regularly being deployed to bring customers improved operating efficiencies," offered Marcel Kars, Business Unit Manager, Zetes Voice Competence Centre. "The challenge remaining in voice deployments is to optimize the performance such that each and every worker achieves consistent, reliable voice performance for maximum productivity. MCL-Voice Manager gives us the critical capability we need to conquer this challenge in our Zetes 3i Voice deployments."

As mobile computer manufacturers bring more voice-capable devices to market in varying form factors, companies will increasingly seek the benefits of MCL-Voice across the entire range of mobile worker applications including warehouse operations, cross-docking, quality control, utility meter reading, car accident insurance appraisals, and healthcare applications, to name a few. MCL-Voice Manager will be a key component in helping customers to maximize the benefits they gain from these deployments.

MCL-Voice Manager is a centralized, user-friendly, Windows-based tool to help maximize voice performance in an MCL-Voice environment. MCL-Voice and MCL-Voice Manager provide a completely integrated solution for voice application development, deployment, and on-going management and optimization.

www.mcl-collection.com

MCL-Voice Manager can be downloaded and operated in Demo Mode at www.mcl-collection.com.

About MCL Technologies

MCL Technologies is a recognized leader in delivering high-productivity software development tools for mobile workforce and barcode printing application development, deployment, and management. Its enterprise-ready, standards-based software suite, MCL-Collection, seamlessly integrates the latest technologies with mobile computer, multi-manufacturer, cross-platform compatibility. Through the integration of mobile computing, wireless infrastructures, barcode printing, and data capture technologies like barcode scanners, radio frequency identification, and voice recognition, MCL-Collection helps organizations deploy mission critical and on-demand multimodal applications to improve workforce productivity, reduce costs, and achieve competitive advantage. Organizations also benefit from MCL-Collection's forward migration paths to minimize total cost of application ownership. More information is available at http://www.mcl-collection.com.

MCL Technologies is a competence center of Zetes Industries (Euronext Brussels: ZTS)

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